OK TO ENTER IN THE

RESPONSE UNDER 37 C.F.R. § 1.116 EXPEDITED PROCEDURE REQUESTED EXAMINING GROUP 2143

PATENT

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Customer No. 32,127

Attorney Docket No. 99-837 RCE 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Boris S. ELMAN et al.

Application No. 09/539,972

Filed: March 31, 2000

For: GRAPHICAL USER INTERFACE

AND METHOD FOR CUSTOMER

CENTRIC NETWORK

MANAGEMENT

Group Art Unit: 2143

Examiner: J. Avellino

Confirmation No.: 2133

Mall Stop After-Final

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER FINAL

In reply to the Final Office Action mailed November 3, 2005, the period for response extending through February 3, 2006, and pursuant to 37 C.F.R. § 1.116,

Applicants propose that this application be amended as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments follow the amendment section of this paper.